# Homeless and Housing Services

Proposer's Conference October 28, 2021



## RFQ TIMELINE

| DATE                                      | ACTIVITY  | CONTACT/<br>PHONE  | LOCATION  |
|---|---|--|---|
| Monday,<br>October 18, 2021<br>10:00AM    | RFQ released  | Kim Mack<br>Veronica Thorley                               | ha.saccounty.net                                    |
| Wednesday,<br>October 27, 2021<br>5:00PM  | Reservations for Proposer's<br>Conference   | Kim Mack<br>Veronica Thorley                               | DHA-RFP-<br>Reservations@saccounty.net              |
| Thursday,<br>October 28, 2021<br>1:00PM   | Proposer's Conference   | Kim Mack<br>Veronica Thorley<br>Susan Lal<br>Angel Uhercik | Virtually via Zoom and in person.                   |
| Wednesday,<br>November 24, 2021<br>3:00PM | Initial date and time to submit qualifications packets  | Kim Mack<br>Veronica Thorley                               | 1825 Bell Street, Suite 200<br>Sacramento, CA 95825 |
| Wednesday,<br>December 15, 2021<br>5:00PM | Notice of Proposer's<br>acceptance to pool and for<br>what Service Category(s)<br>posted at DHA.net | Kim Mack<br>Veronica Thorley                               | ha.saccounty.net                                    |

### CONTINUOUS FILING & DUE DATES

This RFQ is continuous filing which means you can apply at any time but you must file by the initial due date or the quarterly cutoff dates to be considered for award in the following quarter.

The initial due date is November 24, 2021, you may turn in a proposal at any time. Then to be considered for an award in a following quarter your proposal will need to be received by DHA in the same manner as described for the initial due date on the following cutoff dates.

| First Quarter Cutoff Date (2022 & 2023)  | March 31st                 |
|--|----------------------------|
| Second Quarter Cutoff Date (2022 & 2023) | June 30 <sup>th</sup>      |
| Third Quarter Cutoff Date (2022 & 2023)  | September 30 <sup>th</sup> |
| Fourth Quarter Cutoff Date (2022 & 2023) | December 31st              |

Should the cutoff date fall on a weekend or holiday, proposals are due the following business day by 3pm.

### NOTICE OF PROPOSAL ACCEPTANCE

- A County review and selection process will determine whether a proposal meets qualifications and service requirements. No Proposer shall have any legal or equitable right or obligation to enter into a contract or to perform the work as a result of being deemed qualified. This is not a promise of minimum usage but one that Proposers who meet outlined qualifications will be placed in a pool and considered for future funding opportunities.
- As funding allows, DHA intends to enter into one or more "as needed" contracts to provide the programs and/or services outlined in the RFQ.
- Initial notice that your Proposal has been accepted into the pool is:

Wednesday, December 15, 2021

## Background

In recent years, new funding has become available from a variety of sources, including one-time funding allocations from federal and state governmental agencies to help cities and counties reduce unsheltered homelessness.

This RFQ will create a list of qualified candidates who can implement, operate and administer homeless and housing service programs and increase DHA's ability to respond quickly to current homelessness and housing needs.

### Provider Qualifications

This RFQ is open to non-profit agencies, community agencies and for-profit businesses that can design, implement and deliver services to Sacramento County residents experiencing homelessness or who are at risk of homelessness.

Proposers must demonstrate the organization capacity, financial stability, and experience of their agency and staff to deliver the program and/or service(s) described within the applicable Service Category.

### Overview

The projects described in this RFQ are divided into Service Categories. Proposers may apply for one or more of these Service Categories by submitting a plan highlighting their qualifications, defining the services to be delivered, budget and experience in delivering the specified service(s) below:

- Category #1: Emergency Shelter/Respite Long–Term/Short–Term
- Category #2: Outreach and Rehousing Navigation
- Category #3: Flexible Housing Funds
- Category #4: Sanitation/Hygiene Services
- Category #5: Food Service

## Category #1 Emergency Shelter

DHA is seeking qualified agencies to provide long-term and/or short-term shelter and supportive services to persons experiencing homelessness through the development of new sheltering programs.

Programs include, but are not limited to: sanctioned encampments sites, safe parking lots, motel sheltering, scattered site shelter, short-term emergency shelter facilities or other sheltering models.

#### A. Emergency Shelter – Long Term

**Module 1. Long-Term Site** – Provide a safe and sanitary facility or land for sheltering purposes that meets all County requirements and in accordance with County codes pertaining to sheltering: Large or small facilities, private residences to be used for scattered sites, tiny homes, parking lots or sanctioned encampment sites.

**Module 2**. **Long-Term Shelter Services** – Provide 24–hour staffing, support services and case management for all shelter participants.

#### B. Emergency Shelter – Short Term

Provide short term shelter and supportive services to persons experiencing homelessness during extreme weather events, seasonal highs and lows, or other unforeseen circumstances.

## Category #2 Outreach & Rehousing Navigation

Provide outreach and rehousing navigation services to persons experiencing homelessness along the American River Parkway and within the unincorporated County.

Provide rehousing navigational support for County funded shelters to maximize housing outcomes and flow within emergency shelter system.

## Category #3 Flexible Housing Funds (FHF)

Provide financial assistance to persons residing unsheltered within the County who may be enrolled in County funded navigation services, residing in a County funded sheltering program, or residing in a County funded sanctioned encampment site.

FHF provides one-time and time-limited financial resources that help individuals experiencing homelessness overcome financial barriers to housing.

## Category #4 Sanitation/Hygiene Services

Provide sanitation and hygiene services for persons residing unsheltered in the unincorporated county or in a County funded sheltering location such as a Sanctioned Encampment Site or a Safe Parking Lot.

Program components could include all or one of the following:

- Mobile showers
- Mobile laundry trailers
- Port-a-Potties
- Handwashing stations

## Category #5 Food Service

Seeking Certified Food Handlers to provide meals for participants of County funded homeless programs and services.

- Site-delivered meals (frozen, chilled, or ready to eat).
  - One (1), two (2) or three (3) meals per person depending on the program or services.
- Ability to respond to special dietary needs and accommodations.
- Track and report the number of meals served and monthly menus.

### Objectives and Outcomes

Proposed programs must provide services that promote the health and well-being of unsheltered persons residing in Sacramento County, permanent housing placement, residential stability and/or increased income.

Key metrics will be specific to each Service Category and will be provided in the scope of services for any contract opportunities that become available. Successful Proposers will be expected to accurately track key performance measures, evaluate practices to continuously improve performance, and submit reports and invoices on time.

## Packet Content Requirements

- RFQ Checklist Exhibit A
- PRESERVICE Categories Check Sheet Exhibit B Must be fully completed and submitted with the proposal. Utilize this check sheet to indicate which Service Category(s) you are applying for in your Proposal.
- Narrative Provide one (1) narrative for each Service Category for which you are applying.
- Proposed Budget Exhibit C
  Supply one (1) budget for each Service Category for which you are applying.
- Insurance Requirements Exhibit D
- Child Support Ordinance Exhibit E
- Nondiscrimination Clause/Statement of Compliance Exhibit F

#### Debarment and Suspension Certification – Exhibit G

#### Nonprofit Status/Articles of Incorporation

- Nonprofit organizations must provide documentation of tax-exempt status from either the Internal Revenue Service or the Franchise Tax Board.
- A copy of the organization's Articles of Incorporation and an authorization from the governing board allowing submission of the proposal must be included. If an organization is in the process of being incorporated by the California Secretary of State's Office, a proposal may be submitted contingent upon providing proof of the incorporation process, when completed.
- Corporations must complete this process prior to the execution of a contract.

#### Proof of Legally Operating Business

Provide documentation that supports business is operating legally.

#### Proof of Signature Authority

Must provide documentation that the person who signs this proposal is authorized to negotiate on behalf of this corporation and that the signatures recorded are in the true and correct signatures of the designated individuals.

#### References

Include three (3) references from other contracts held.

#### DUNS Number

Proposer MUST possess a valid DUNS (Data Universal Numbering System) number and include it on the provided place on the RFQ checklist.

## ADMINISTRATIVE RULES AND REQUIREMENTS

#### Proposal Submission

- Submitted Proposals must be:
  - Submitted in Legal Entity Name of the Proposer
     If the proposal is submitted by a corporation, the proposal must be signed by a corporate officer or a representative authorized by the organization. If such authorization is other than a corporate document, a copy of such authorization must be submitted to DHA with the proposal
  - Stapled in upper left corner
     If too large, secured by whatever means possible
  - Submitted in order specified on the RFQ Checklist (Exhibit A)

- One (1) narrative and budget (Exhibit C) per Service Category applying for along with one (1) each of all other required exhibits and documentation.
- If submitting in person, Proposal must be submitted in a sealed envelope or box
  - Proposer's name and address clearly visible
  - Plainly marked "SEALED BID RFQ 2022-006 Homeless and Housing Services."
    - Unsealed proposals will not be accepted
- old If any information contained in the response is considered confidential or proprietary by the Proposer, it must be clearly labeled as such and presented in a sealed envelope within the Proposer's sealed response package. In order to assert the confidentiality of any such information if a Public Records Act is received, the Proposer must request, execute and submit a County-prepared written agreement to defend and indemnify the County for any liability, costs and expenses incurred in asserting such confidentiality as part of the proposal. The agreement is available upon request and must be submitted with the proposal.

### EMAIL SUBMISSIONS

#### Email Submissions

- Email submissions <u>WILL</u> be accepted for this RFQ.
- Email to <u>DHA-RFP-Reservations@saccounty.net</u> by the due date for consideration.
- PDF format for attachment is preferred.
- Proposal attachment can be no larger than 25mb.
- You will receive an automated message of receipt. This will serve as your date and time receipt.
- If your email is rejected you are still responsible to turn proposal in, in person by date and time due.

### INITIAL PROPOSAL DUE DATE

- Proposals are due by Wednesday, November 24, 2021 by 3:00 p.m.
- Location :
  - 1825 Bell Street, Suite 200, Sacramento, CA 95825
    - Proposal Submitted to:
      - Contracts Manager
      - Submitted by Mail, In Person or Email (refer to prior slide)
      - Post Marks will not be accepted
- Late proposals will not be forwarded for review.
- DHA will reject any proposal not meeting RFQ requirements.

## Questions

